



# FLY BY FUN

(970) 203-5523 | FlyByFunCO@gmail.com

## Fly By Fun Rental Agreement

**BASIC REQUIREMENTS:** By placing an order, you agree to the Fly By Fun Rental Policy Agreement. Please review the terms carefully.

### I. FLY BY FUN PROPERTY & RIGHTS

- A. All elements of the yard card display are for rental only and are property of Fly By Fun.
- B. Please be aware a company sign with Fly By Fun will be placed in the lawn with the yard card display, please do not move or hide our sign.
- C. We reserve the right to photograph your yard card and use it for marketing or any other purposes.
- D. Fly By Fun reserves the right to politely decline orders that are political, controversial, lewd, disrespectful or that do not fit the celebratory nature of our business.

### II. YARD & LAWN REQUIREMENTS

- E. Our yard card displays require a grassy area in a front yard to be installed. We must have grass -- signs cannot be set-up on parking lots, driveways or concrete or on public property (sidewalks).
- F. No backyard displays will be permitted.
- G. Please water your lawn thoroughly 12 to 24 hours before installation. Installation cannot occur in hard dry lawns.
- H. After watering thoroughly please turn off any sprinkler systems for the duration of the display.
- I. Please have the grass cut before our installers come to setup.
- J. Please notify yard service companies of no service for the duration of the yard card display.

### III. INSTALLATION OF THE YARD CARD DISPLAY

- A. For the safety of our installers, we require that (1) one adult must be home where the display is to be set up and know that we are coming. We do not want to frighten anyone.

### IV. TREATMENT OF THE YARD CARD DISPLAY

- A. We encourage you to pose next to the yard card display to take photographs of your celebration for social media and etc.
- B. **DO NOT PULL ANY ELEMENTS OF THE YARD CARD DISPLAY FROM THE GROUND OR MOVE ANY ELEMENTS OF THE YARD CARD DISPLAY. Moving yard card displays will result in a fee.**
- C. Due to safety concerns, DO NOT allow anyone, especially children to play on or around the yard card display signs. Our display items WILL NOT safely support the weight of a child or adult leaning, sitting, or playing on it.
- D. Do not attach balloons streamers or other items to any part of the yard card display.

## V. REMOVAL OF THE YARD CARD DISPLAY

- A. Please leave the yard card installed so we may pick it up without someone being home. If you need us to pick it early, please call 970-203-5233 immediately we will try to accommodate you. DO NOT REMOVE IT YOURSELF.
- B. Fly By Fun employees will have company car magnets on their vehicle while removing the yard card display and they will be willing to give you a business card as proof of association with Fly By Fun.

## VI. LIABILITY

- A. Fly By Fun and all representatives are not responsible or liable for any injury or damage that may be caused to any person or personal property during the installation, rental and pickup time period.
- B. Fly By Fun is not responsible or liable for any damage done to the lawn by the yard card display, for example: holes put in the grass, damage to underground sprinkler system, etc.
- C. Fly By Fun is NOT responsible for local city ordinances violations, HOA ordinance violations or landlord violations. Please check with your local city/town/HOA/landlords for any local ordinances in relation to yard card displays.

## VII. PAYMENT & FEES

- A. The credit card charged will appear on your statement as Fly By Fun.
- B. Payment is required at the time of booking in order to confirm your reservation.
- C. Your credit card information will be held on file until the rental event is completed.
- D. Vandalized, missing, stolen, moved lawn display signs or damages that might be caused due to, flying debris from lawnmowers, dogs, weed-whackers, string trimmers and individuals playing on or around signs and metal stakes will be charged to the credit card on file for the appropriate amount.
- E. Missing Item Fees:
  - 1. \$35.00 for per vandalized, missing, damaged or stolen large signs including "Petting Zoo" and multiple letter pieces,



2. \$25.00 per vandalized, missing, damaged or stolen letters, numbers flair and advertisement signs
3. \$5.00 per-missing or damaged metal sign stakes.

#### **VIII. REFUND POLICY:**

- A. Fly By Fun will refund your money in full if you cancel your rental at least 48 hours prior to your installation date.
- B. Cancellation requests less than 48 hours prior to installation will be refunded at 50% or a credit to be used at a later date. You may call or text 970-203-5233 or e-mail [flybyfunco@gmail.com](mailto:flybyfunco@gmail.com) to cancel a reservation.
- C. In the event of inclement weather, you will receive a 100% refund or a credit to be used at a later available date. Inclement weather includes lightning, thunderstorms, snowstorms, frozen ground, ice, heavy rain, high wind, and any other weather problems that would put us or our installers and/or lawn display in harm's way. We will do everything in our power to notify you of a potential weather cancellation 24 hours in advance.
- D. No refunds will be given due to the client giving us the wrong address or no address posted on the house. An additional fee will be charged to move the display to the correct address.
- E. No refunds will be given due to the homeowner requesting us to remove the lawn display.
- F. No refunds will be given due to being denied access to a gated community. Please advise us if it is a gated community prior to the event, you must provide a gate access code.
- G. No refunds will be given due to any animals (i.e. dogs loose in the yard) that prevent the display from being set up.
- H. No refunds will be given for circumstances that prevent us from setting up the display that are out of our control.
- I. No refunds will be given if there is no grassy area located in the front yard and we are unable to physically set-up display (we must have grass, signs cannot be set-up on parking lots, driveways or concrete or on public property, etc.) We set up ONLY in the front yard.
- J. No refunds if the homeowner, business owner or security officer prevents us from setting up or asks us to pick up the display before the end of the rental period is up.

#### **IX. CUSTOMER PRIVACY POLICY:**

- A. Fly By Fun, respects your privacy. We do not sell or share our renter's or surprised party's information to third parties.

